

January 11, 2009

To all Customer's of Totah Communications, Inc., and Totel CSI

It has come to our attention that there is an email message circulating that may appear to be an official request from Totah or Totel. Please do not respond to any email message that requests any confidential information. At no time has either company made such a request via the Internet. **We have not made changes to any of our customers email accounts or completed any security upgrade that would require you to go to a website. Please do not respond to this email, it appears to be a phishing request for information.**

We would not send out a blanket message requesting Username, Password, Birth date, Future Password, Telephone number, or other confidential information. In many instances the information requested might already have been submitted at the time service was requested. Also, remember that any communication from our office to our customers will include our telephone number in the message.

Always be leery of scams that request you to submit information. Any institution that would need any of that information should request it on a one on one basis. For instance, when you ask for a credit card, usually you submit a form with the information at the time you request it. When you request a home loan, you fill out initial paper work that has the necessary information on it. These institutions have very strict rules governing them on how they can ask for and accumulate information.

Totah and Totel are under strict rules regarding confidential information that we may have on our customers. The FCC and SEC have a set of rules on what is allowed.

If you get a solicitation in the mail or email requesting confidential information it is suggested that you may want to do the following:

Contact the company requesting the information to verify why they need it. Make sure that you get good reasonable answers to your questions. Make sure that they understand that you have already supplied that information and you are not inclined to provide that information on an email or phone call.

Contact your state's Attorney General office and provide them with as much information as possible as to who is requesting information and what that is. They can contact businesses to find out what is going on. At Totah and Totel, we have not problem with answering questions regarding what and why we are asking questions of our customers. If we aren't in the process of requesting information, we will communicate that to the Attorney General.

Sincerely,

Mark M. Gailey

President & G.M.
Totah Communications, Inc.
Totel CSI