

Total Communications, Inc./Total CSI are proud to offer a substitute for the \$110.00 hourly fee for onsite service calls.

We offer a plan which includes unlimited truck rolls to your location. For \$10 per month you can call our office and ask for assistance. If we can't walk you through a resolution, we will send an employee out to help you onsite. This includes the needed wiring repairs and replacement. It also includes moving/replacing of a jack.

Our second plan includes all the above but also includes up to 2 replacement Modem/routers per year. For \$15 /month, we assist you with onsite issues and two modem replacements. Should your modem stop working for some reason, we can send you a new one up to twice per year.

There are some limitations including acts of God, misuse, animals, insects, etc. These plans require a 12-month subscription. You will have up to 30 days of signing up for the service to cancel without penalty. Should you cancel for any reason prior to the 12 months, you will be responsible for the remaining monthly fees.

As always, you can waive signing up for either of the above plans and pay the \$110.00 per hour fee should you need us to make a visit to your home or business. That fee does not include the cost of a replacement modem/router.

Call 918-535-2208 to sign up for one of the plans today. Should you have questions, call 918-535-2208 and discuss with a representative of Total Communications, Inc/Total CSI.

If you would like to sign up for one of the new modem maintenances plans you may call the office or sign below and mark the plan you want, and mail back to us and we will get it added to your account.

Signature: _____ Date: _____

\$10 plan (truck roll only)

\$15 plan (truck roll and modem)

Or

I WISH TO OPT OUT OF MAINTENANCE PLAN

Signature: _____ Date: _____